

Crime and Disorder Select Committee

A meeting of Crime and Disorder Select Committee was held on Thursday, 25th July, 2019.

Present: Cllr Pauline Beall (Chairman), Cllr Paul Weston (Vice-Chair), Cllr Clare Gamble, Cllr Barbara Inman, Cllr Stephen Richardson, Cllr Tony Riordan, Cllr Andrew Sherris, Cllr Mrs Sylvia Walmsley

Officers: Carol Malham, Angela Connor (AS), Shaun Taylor (OC), Gary Woods, Marianne Sleeman (DCE)

Also in attendance: Linsey Jones (Thirteen Housing)

Apologies: Cllr Kevin Faulks

CD Evacuation Procedure

1/19

The Chair welcomed everyone to the meeting and the evacuation procedure was noted.

CD Declarations of Interest

2/19

There were no interests declared.

CD Minutes of the meeting held on 14th March 2019 for approval / signature

3/19

Consideration was given to the minutes from the meeting held on 14th March 2019.

AGREED that the minutes of the meeting held on 14th March 2019 be confirmed and signed as a correct record.

CD Scrutiny Review of Protection of Vulnerable Older Residents Living at Home

4/19

The Committee was reminded that the scope and plan for this review had been agreed before the local elections in May 2019 and that this meeting was the first main evidence-gathering session. As outlined within the scope, the review was to have a specific focus on those aged 80 and over.

Members subsequently received information regarding the Scrutiny Review of Protection of Vulnerable Older Residents Living at Home from the following:

SBC Adult Social Care (Operational Lead and Service Manager, Adults and Health)

- Early intervention services are provided by four Service Areas:
 - Early Intervention Social Work Team
 - Reablement Services
 - Occupational Therapy
 - Multi-disciplinary Service

- Longer-term services are in place via the Assessment and Support

Planning Team and Older People Mental Health Team, and include Home Care, Day Care (Halcyon Centre), Community Services, Telecare and Adaptions.

- Referrals were mainly received via family members but the Service would accept a referral from anybody.
- A handyman service is provided to clients via Yorkshire Housing who work closely with all Services.
- Direct payments can be made to the client to retain their independence through a Suitable Persons Scheme which involves a pre-paid card system. Services can check the card at any time to view transactions if necessary.
- Staffing levels and retention are good, students who train with Adult Social Care tend to join the casual register which can lead to permanent employment.
- Specific training in relation to older people support is available through the department's induction process, which includes Teeswide Safeguarding Adults Board (TSAB) training online.

SBC OneCall (Team Leader)

- OneCall support 6000 clients with several types of assistive technology.
- Members were assured the cost of £12.66 per week for the Enhanced service was only for clients who required a more technical response which tends to come through the Care Package they receive.
- OneCall work closely with Adult Social Services, Health and Thirteen Housing Group.
- OneCall is Telecare Services Association accredited and CQC registered.
- Whilst a relatively small team, OneCall exceeds on a monthly basis in levels of diversion from blue light services as resources are used efficiently.
- Members were assured for evidence accountability purposes that every call was recorded for 3 years.
- A piece of work was ongoing through Catalyst regarding a befriending services for anxious clients.

Thirteen Housing Group (Senior Independent Living Manager)

- Thirteen Housing Group have approximately 12,000 units across the Borough, 222 of which were specific to vulnerable older people.

- Audits were carried out to ensure delivery of service though Members queried what was in place to monitor if tenants were in fact receiving the required number of calls/visits as per their assessed need.
- Thirteen are looking to update their monitoring and response equipment which could include a visual way of tenants being able to see someone at the door.
- Clarification would be sought regarding the location and frequency of monthly tenant meetings and how many dispersed bungalows are occupied by people aged 80 or over.

AGREED that:

- 1) The information be noted.
- 2) The further information from Thirteen Housing Group be provided as requested.

CD 5/19 Work Programme 2019-2020

Consideration was given to the Crime & Disorder Select Committee Work Programme for 2019–2020.

The Committee were notified of a recent Councillor Call for Action (CCfA) submission in relation to obstructive and illegal parking around Whitehouse Primary School. This request had been considered by the Executive Scrutiny Committee which agreed to refer it to the Crime and Disorder Select Committee for detailed investigation. Members were advised that the Committee meeting scheduled for October 2019 will now be dedicated to this CCfA, and that an additional evidence-gathering session for the ongoing Scrutiny Review of Protection of Vulnerable Older Residents Living at Home may be arranged to avoid timescales slipping.

AGREED that the Crime & Disorder Select Committee Work Programme be noted.

CD 6/19 Chair's Update

The Chair had no further updates to report.